Ronald McDonald House® Houston

2022 ANNUAL REPORT

RONALD MCDONALD HOUSE HOUSTON

CRISTINA VETRANO
Chief Executive Officer

"A family with a sick child is a sick family. So you must think about everybody — the siblings, the mother, the father, maybe grandmother. You must remember that they're part of a group."

Audrey Evans
Co-Founder,
Ronald McDonald House Charities

COMMITTED TO COMMUNITY

Dear Friends,

In 2022, RMH Houston achieved many exciting accomplishments, each supporting our families in meaningful ways.

One highlight was our new bright green and purple Holcombe House playground which replaced equipment originally installed in 1997. Now, our structure is ADA compliant and includes interactive musical features. It is our priority to ensure accessibility for every guest, whether they are ambulatory or wheelchair bound. Because spontaneous playground fun is essential in every child's life, we are grateful to those who fully funded this upgrade.

Having an accessible facility underscores our value to embrace inclusivity. The Texas Medical Center is the largest medical center in the world and Houston is one of the most ethnically diverse cities in the country. Being mindful of our guests' cultural diversity is top of mind in how we support our families.

In 2022, our staff facilitated over 600 Family Activities including art programs, musical performances, birthday parties and more. Our Holcombe House Great Room was often decorated for celebrations including Ramadan, Lunar New Year, Holi, Kwanzaa, Hanukkah, Christmas and other culturally significant events. These gatherings truly made our House a home!

Deepening the meaning of these events, RMH Houston's JoyFULL Eats meal program often incorporated themed menus for holiday celebrations. In 2022, we provided thousands of meals to our families. Food brings us together. We learn from each other in the kitchen and around the dinner table.

In 2022, the number of opportunities to get involved increased exponentially. Would you like to join us in 2023? Whether you are working at our front desk or stocking our pantries in our hospital locations, every activity helps our families during very difficult days.

Thank you so much for your continued support,

Cristina Vetrano
Chief Executive Officer

BOARD OFFICERS

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President

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Vice President

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LAWRENCE M. HANRAHAN, M.D.
President

NOTE FROM THE PRESIDENT OF THE BOARD

I was honored to serve as RMH Houston's Board President in 2021 and 2022. During that time we celebrated numerous milestones, each making us stronger and more self-aware as an organization. I have many fond memories and I wanted to share three that were most notable.

- Prior to my tenure as Board President I served as Interim CEO and supported the search for our permanent CEO, Cristina Vetrano. Cristina's immediate experience as Executive Director of CanCare, a non-profit organization supporting patients fighting cancer, allowed her to immediately navigate our mission.

- Cristina joined us in August 2020, in the midst of the global pandemic. She led us through many clinical, operational, organizational, financial and fund development transitions necessary to ensure that our doors stayed open throughout the crisis. Despite the uncertainty, we remained laser focused on the health and safety of our families who called us their *home away from home.*

- In 2022, we reflected on RMH Houston's rich history including our humble beginnings and extensive growth trajectory. During our 40th Anniversary Celebration Gala we acknowledged our founders: Dr. Donald Fernbach, Liz Kelley and Don Mullins. Additionally, an Inaugural Founders Award was created and presented to Emily and Holcombe Crosswell, Peggy and Dick East, Flo McGee, Marilyn and Louis Mogas, and Diane and John Riley. I am personally indebted to them all for what they have created.

Serving on behalf of the RMH Houston mission was a fulfilling time for me, my wife, Madeleine, and our son Mark. Thank you for your commitment to this incredible organization. Thank you for all you do, every day, to serve those families in need of a *home away from home*.

With deepest appreciation,

Lawrence M. Hanrahan, M.D., RMH Houston Board President

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Jeff S. Rawson
Diane M. Riley
Jenn Rustay
Ken Sheirr
Nelda Womack

*Founding Member

OUR IMPACT

HOLCOMBE HOUSE

20,431
Nights

370
Families

38,237
Free Meals and Snacks for All

TEXAS CHILDREN'S HOSPITAL

4,607
Nights

551
Families

168,242
Free Meals and Snacks for All

CHILDREN'S MEMORIAL HERMANN HOSPITAL

3,604
Nights

753
Families

20,278
Free Meals and Snacks for All

MD ANDERSON CHILDREN'S CANCER HOSPITAL

257
Nights

31
Families

25,444
Free Meals and Snacks for All

OVER
28,900
Overnight Family Stays

Ronald McDonald House® Houston

RONALD McDONALD HOUSE HOUSTON
JoyFULL Eats

38,985
Catered Meals

24,061
Convenient Meals on the Go

63,965
Breakfasts Served

117,546
Individually Packed Snacks

7,644
Meal Simple by H-E-B

OVER
252,200
Meals Served

OUR FINANCIAL SNAPSHOT

2022 FINANCIAL HIGHLIGHTS

REVENUE

Contributions	$4,058,009
Special Events Revenue (Gross)	1,885,658
Grant Revenue	654,395
Contribution of Nonfinacial Assets	75,545
Overnight Guest Donations	208,680
Investment Return (Net)	(45,299)
Other Income	2,209
Total Operating Revenue	$6,839,197

EXPENSES

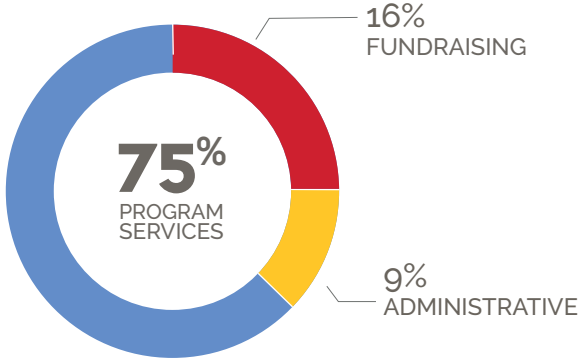
Program Services	$3,609,016
Fundraising	1,070,730
Cost of Direct Benefit to Donors	374,527
Administrative	608,161
Total Operating Expenses	$5,662,434

Depreciation	$1,307,589

(Depreciation not included in above Total Operating Expenses)

ANNUAL OPERATING EXPENSE RATIOS

These ratios include depreciation.



OUR PROGRAMS

RMH HOUSTON: RMH Houston, a *home away from home*, is more than a place to stay with physical amenities provided. The House creates a community where kids and families embrace life and healing with a sense of hope, courage and joy. We provide a holistic support system that promotes well-being by reducing stress, addressing the families' emotional needs, and nourishing their souls.

We accomplish our mission inside our four locations: Holcombe House, Children's Memorial Hermann Hospital, MD Anderson Children's Cancer Hospital and Texas Children's Hospital.

FAMILY SUPPORT SERVICES: The John M. O'Quinn Foundation's Family Support Services Manager (Masters-Level Social Worker) and interns connect with each family to explore their concerns and obstacles during their child's serious health journey. Financial worries are often a core concern for families of every income level. Added and unpredicted healthcare costs can cause an unexpected financial burden and spark insecurity. Being able to sort through hurdles, prioritize them and create a plan is an overwhelming task during a time of crisis. RMH Houston's Family Support Services team listens to families' concerns, poses options, discusses resources, and helps them take one step at a time.

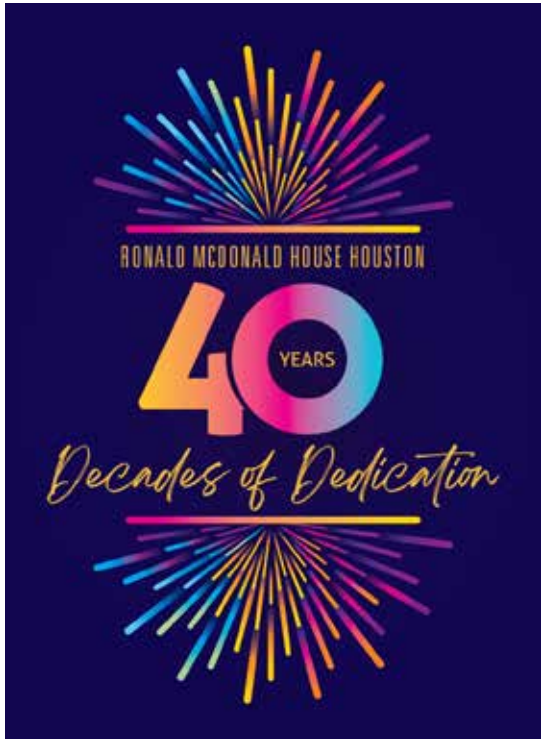
JOYFULL EATS PROGRAM: When parents are focused on their child's serious illness, meals are a low priority. Parents would rather stay at their child's bedside than go to the cafeteria to eat. Providing readily accessible food and snacks to our families has always been a priority. Now our expanded JoyFULL Eats program makes access to meals easier. RMH Houston stocks our refrigerators with Meal Simple by H-E-B, complimentary healthy, single servings that are easily heated in hospital Family Rooms or Holcombe House microwaves. Lunches and dinners, catered by generous groups provide nourishment and an opportunity for families to check in with others on similar journeys. In all we provided over 252,200 meals and snacks to our families in 2022.

FAMILY ACTIVITIES: Daily activity programing helps children and parents adapt to the transition of being uprooted from their normal environment. At their core, our programs are about memory-making and legacy building—things that often outlast a child's time with us. Thanks the generosity of The Faris Foundation, our Creative Arts team and Family Activities Manager offer activities that build rapport, create community, and help families feel secure and confident. Activities include self-expression through music, movement, art, imaginative play and more. In 2022, our team curated over 600 activities including 60 holiday celebrations that expose families to myriad cultures represented by our guests. Some our favorite events last year included Lunar New Year, Eid, Diwali, Juneteenth, Hanukkah, Kwanzaa, Christmas and Noche Buena.

OUR EVENTS

RONALD MCDONALD HOUSE HOUSTON CUP

On Monday, February 28 over 250 golfers gathered in support of the Annual RMH Houston Cup, presented by Enven. The tournament Honored Billy Gunther and David Carmony served as the event chair. A chilly day greeted golfers who stayed warm with delicious food from corporate cook teams on site. The post tournament celebration conferred awards for top placements on the North and South Courses and a lively auction kept everyone engaged. Thanks to the generosity of corporate partners and individuals, we raised over $305,600.



DECADES OF DEDICATION

Over 750 guests showed up for our 40th Anniversary Celebration on November 4. Chairs Allison and Dan Connally oversaw the evening filled with heart-warming memories from the past four decades. The Inaugural Founders Awards were conferred to: Emily and Holcombe Crosswell, Peggy and Dick East, Flo McGee, Marilyn and Louis Mogas, and Diane and John Riley. Following a toast to the recipients, guests danced the night away. Though a unique raise the paddle, silent and live auction along with the many generous supporters for the event, we raised over $1 million dollars to support the House.

Photo of our honorees and chairs, page 9

TRAFIGURA RUN FOR THE HOUSE

Over 700 runners signed up for the 13th Annual Trafigura Run for the House on Saturday, December 3. Greeted by an unseasonably warm day, runners participated in a family friendly 5K/10K race through Downtown Houston. Following the race, the Mogie After Party kept everyone entertained with food, games and activities. Top placement awards were conferred as well as a few new awards: Spirit Award, Top Corporate Partner, Top Individual Fundraiser and Top Team Fundraiser. With a match of $185,000 from the Trafigura Foundation, we raised over $564,300 to support our mission.

OUR HOME

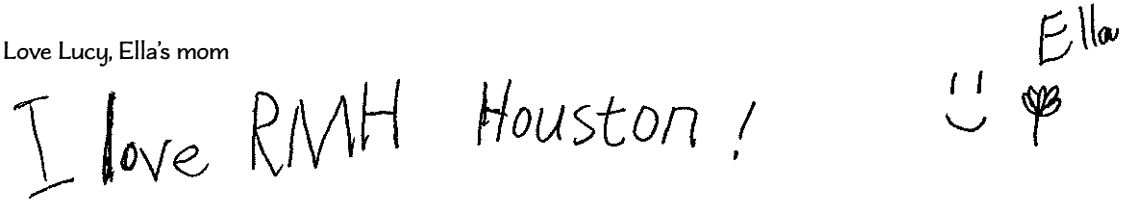
Dear RMH Houston Friends,

The road to childhood cancer treatment is tough and long. During chemotherapy, surgery, and proton therapy, children will have many adverse reactions, such as nausea, vomiting, discomfort, emotional irritability, etc. They are physically and mentally suffering from the drugs. Ella and I were glad to stay at RMH Houston during her cancer treatment period. RMH Houston is a magical place. Ella sometimes felt very uncomfortable during treatment in the hospital. When she returned to RMH Houston, her discomfort and pain could be reduced a lot, and happiness could be injected into her heart.

One day, I asked Ella, "We are going back home soon, are you happy?" Ella said, "I'm both happy and sad. I'm happy because I can see my dad soon. I'm sad because we're leaving RMHH. I love RMHH so much! Because every person here is friendly and kind! Also, I met a lot of friends here and I like to play with them. I can participate in various interesting activities here, such as observing small animals, painting, handicrafts, singing, and so on."

All of these factors made RMH Houston a place full of happiness and cherished memories. Thank you RMH Houston! Thanks to all the staff at RMH Houston. Thank you all for taking care of Ella during her cancer treatment. We love RMH Houston!

Love Lucy, Ella's mom



RONALD MCDONALD HOUSE HOUSTON'S FOUR LOCATIONS

In addition to Holcombe House (70 bedrooms) and MD Anderson Children's Cancer Hospital (2 bedrooms and RMH Houston's Family Rooms) where Ella was treated and stayed with her family, RMH Houston has two other locations. We have an additional 39 private bedrooms and 13 family lounges inside Texas Children's Hospital and Children's Memorial Hermann Hospital.

The mission of Ronald McDonald House Houston is to offer a *home away from home* providing care, compassion, and hope to families with seriously ill children being treated inside the Texas Medical Center.

Pictured top left: Ella | Pictured left: Ella and Lucy, her mom.

Ronald McDonald House® Houston

Texas Children's Hospital®

The University of Texas MD Anderson Cancer Center
Making Cancer History®

Children's Memorial Hermann Hospital

OUR VOLUNTEERS

TIME TELLS OUR STORY

RMH Houston volunteers support our families with spirit, compassion and heart; it would be impossible for us to serve our families without them. In 2022 alone, our volunteers gave over 12,400 hours of service to our families, a 128% increase over 2021, when our activities were restricted due to the pandemic. It did not take long for our Volunteer Services Department to regain momentum and welcome our volunteer team back to Holcombe House, Texas Children's Hospital and Children's Memorial Hermann Hospital.

More efficient communication with volunteers has been key to our success. In 2022, we reached out to our loyal team of 390 volunteers who supported us before COVID-19. The positive response was gratifying; 180 people showed interest immediately.

To accommodate our enthusiastic applicants and quickly place them in their roles, we developed efficient ways to interview applicants, then process required documents and immunization records. Weekly orientations gave interested folks fast-tracked access to join our team.

We recruited qualified candidates from different age groups, and racial/ethnic backgrounds to ensure that diversity was represented throughout our program. RMH Houston depends on our volunteers to relate and communicate with our families, many of whom come from all over the globe.

Since our doors opened in 1981, thousands of amazing men and women have given their time selflessly to our children and families. Thank you, wonderful volunteers, for returning to RMH Houston in 2022 to provide a *home away from home* for our treasured guests.

2022 VOLUNTEER SNAPSHOT

372
Active Current Volunteers

425
Family Activities Supported

OVER
12,400
Hours

OVER
$373,100
Total Value

OUR SUPPORTERS

THANK YOU TO OUR GENEROUS SPONSORS

$100,000+

The Brown Foundation, Inc.
Andrew Delaney Foundation
The Elkins Foundation
The Ellwood Foundation
The William Stamps Farish Fund
Friends of RMHH
The Hamill Foundation
Houston House Foundation
MD Anderson Cancer Center
Marilyn and Louis Mogas*
The John M. O'Quinn Foundation
Vivian L. Smith Foundation
Texas Children's Hospital
Trafigura Foundation
The Whalley Foundation

$50,000 - $99,999

Jerry C. Dearing Family Foundation
EnVen Energy Corporation
The Faris Foundation
Friends of RMHH
Ronald McDonald House Charities of Greater Houston/Galveston

$25,000 - $49,999

CenterPoint Energy, Inc.
Sandra and Bruce Chinn
Allison and Dan Connally*
Douglas Elliman / John Daugherty
Lesha and Thomas Elsenbrook*
Ray C. Fish Foundation
Anne and Don Fizer Foundation
The Glassell Family Foundation
Clare A. Glassell
Halliburton Charity Golf Tournament, Inc.
George & Mary Josephine Hamman Foundation
Shannon and Patrick Hayes* Family
Diane and Johnny Holmes
Houston Junior Woman's Club
Invesco, Ltd.
Trini and O. C. Mendenhall Foundation
Boyd & Evelyn Mullen Foundation
Jim Owens
PwC Charitable Foundation
Diane and John Riley*
Sewell
Susie and Tommy Smith*
The Smith Family Foundation
Tommye and Ned Torian
Triple Crown Sports, Inc.
Ralph E. Vincent
The Iris & Lloyd Webre Foundation

$10,000 - $24,999

47 Concepts
Alpha Delta Pi Foundation, Inc.
Baker Botts, L.L.P.
Holly and John Brennan
Buckeye Partners, L.P.
Buddha's Light International Association
CAC Specialty
Harry S. & Isabel Cameron Foundation
Robert R. Carter
Michael & Rebecca Cemo Foundation
The Coca-Cola Company
Robert Cochran
Conely Foundation
Costco Wholesale
Emily and Holcombe Crosswell*
The Enrico and Sandra Di Portanova Charitable Foundation
Energy Transfer Partners, L.P.
ExxonMobil Foundation
Fayez Sarofim & Co.
The Twilight & Marc Freedman Foundation
Friendswood Development Company
The George Foundation
Debbie and Gary Gibson*
Greater Houston Operators Association
Linda and John Griffin
Paul D. Grossbard*
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Gulf Land Structures LLC
Kathryn and Kirk Hachigian
Madeleine and Lawrence Hanrahan*
Harvard Maintenance Inc.
Albert & Ethel Herzstein Charitable Foundation
Starlett and B. B. Hollingsworth
ICAP Services North America, LLC
Impact Fluid Solutions
Paul Jansen
JLA CAN
Jayne and John Kendall
Judith and Gary King
Robert & Pearl Knox Charitable Foundation
Lennar Foundation
Main Street Capitol Corporation
Marek Family Foundation
Flo McGee*
John P. McGovern Foundation
Memorial Hermann Health System
Mogas Industries
Melinda and Matthew Mogas
Jennifer and Joel Moore
The W. T. and Louise Moran Foundation
Daniel Murray
Odyssea Marine
Fred and Mabel R. Parks Foundation
Arthur Penhallow
Henry Peterson Foundation
Ma Solutions, LLC
Adriana and Tom Read
Regency Centers, LP-MRKT
The Reynolds and Reynolds Company
RSMIS Foundation
Ellen and Charles Sheedy
Shell Oil Company Foundation
The Smilin Rylen Foundation
Carol Sponseller
Sterling-Turner Foundation
The Strake Foundation
Targa Resources LLC
Christine and David Underwood*
Cary and David Welsh
Westlake Corporation
Laura and Michael Wiley
Patricia and Brian Wycliff*

$5,000 - $9,999

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Arena Energy Foundation
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Bruce Alan Barkhurst Charitable Trust
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Debbie and Ozzie Bauer*
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Tish Bolin
Linda Breaux
Marie Brown
C & G Boats, Inc.
Charity Golf International
Marina and Alan Christensen
Robin and Marshall Cloyd
Chris Cobb
Core Humanity
Nancilu and Jeff Cranford
Dale Partners Architects P.A.
Davis Polk & Wardwell
Derrick Corporation
Dillard's, Inc.
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Enterprise Offshore Drilling
Andrea Fair
Chris Fletcher
Margaret and Scott Flippen
The Friedkin Foundation
Jana and Jeff Galt
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Houston Astros Foundation
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Junior League of Houston
Jennifer and Thomas Kane
Kodiak Pipe Rentals, Inc.
Lam, Lyn & Philip PC
Leroy & Helge Lamb Family Foundation
Laurie and Mark Lashier
Carolyn and William LeSage
Lowe Foundation
John E. McGowan
Missy McInnes
Marsh & McLennan Companies
Valerie Mogas
Teresa and Joel Montgomery
Annette Moore
Opportune LLP
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Lewis E. Parker
Petrocare Global
Earl W and Hazel C Pierson Foundation
Porsche North Houston
Premium Oilfield Services
PwC
Quail Tools, LP
Quality Rental Tools
Hector Ramirez
Cathy and Bill Reppart
Rene Reyes
Lizabeth and Thomas Riley
Ronald McDonald House Charities, Inc.
Judy and Henry Sauer
John Scherer
Diane and Michael Schumacher
Seatrax Services, Inc.
Elizabeth and David Shebay*
Catherine Miller and Clifford Shedd
Shipley Snell Montgomery LLP
Silverbow Resources, Inc.
Yvonne H. Simard Foundation
Kristin and Robert Taliaferro
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TotalEnergies USA Foundation
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Tyson Foods, Inc.
UBS Financial Services, Inc.
Lynda Underwood
Wade E. Upton
USG Foundation
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XstremeMD

$2,500 - $4,999

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Cullen Amend
Jeanie and Bryan Anderson
Shayna Andrews
Baker Hughes
Askew Barclay
Carin and Todd Barth*
Thomas Becker
Karen and Jerry Borowick*
Bottles of Smiles
BP
Agatha and Erich Brann*
Lauren and Kenneth Burke
Camin Cargo Control, Inc.
Minnie and Edward Cappel
Carol Davis Reporting, Records & Video, Inc.
Ingrid and Michael Carrasco
Church Point Wholesale
Andrea and James Chvatal*
Andre Clemons
Cecila and John Colucci
Erin Connally
Cesar Contreras
DataTrans Solutions, Inc.
Julie E. Davidson
Gloria and James Davis
Neva and John Dawson
Joshua Deshotels
Phil Dunn
Expeditors & Production Services Co.
Suzanne and Bucky Farrow
Lynn Gissel*
Siobhan and Anthony Gracely
Gunvor USA, LLC
Frances G. Haferkamp
Denise and Rod Hall
Sara and Philip Hawk
Kathleen Hayhurst
Amber and David Hicks*
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Hunters Pub
Intrepid Financial Partners, L.L.C.
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Thomas Kelsey
Marilyn Rauland Kidder Foundation
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Klinka and John H. Lollar
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McDonald's Corp.
Mark Mehta
Margaret Mills
Michelle Morrison
Ritu and Kunal Nadkarni*
Janice and Timothy Oettmeier
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Ezinna Osuagwu
Jill and Thomas Owen
Performance Electric LP
Perry Homes
Phillips 66
Cynthia Scott-Praisoody and Sankaman Praisoody
Sheryl Prestidge
Promar Agency
Hector Ramirez
Madison and William Rhoads*
Marjana and Hal Roach*
Alan Roach
Randee Rothman and Wendi Orlando
Regina and David Sheil
Judy and Christopher Simon
Sandy Sisco
Karen and David Smith

Jeffrey Spiegelhauer
Maggie and Will Stacy*
Lee Taylor
TD Securities
Hobie Temple
Donna and Philip Tenenbaum*
Bette and Ralph Thomas
Julie and Brett Treadwell*
Valence Operating Co.
Cristina and Steve Vetrano
Vorys, Sater, Seymour and Pease LLP
Emily Walt
Westpoint Lincoln of Sugarland
White Fleet Abandonment
Mark Widener

$1,000 - $2,499

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Antonio Arias
James Arnold
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Athena Inc.
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The Attwell Foundation
Aurora Technical Services, LLC
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Rob Barnes
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Diana Bayliss
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Laura Bender
Frank Benedict
Matt Bennett
BK Industrial Solutions
Leslie and Jack Blanton
Rita N. Blumenfeld
BMOA Organization
Amy Bordovsky
Kathryn and William Bragan*
Louis K. Brandt
James J. Braniff
Kim Brown
Robert S. Bruce
David Burch
C Dive
Cameron
Cargill McDonalds
Carrabba's Restaurant
Shirley and David Cassell
Lynne H. Clark
Coleman Logan PC
Thomas Coleman
Colliers International
Frank H. Comiskey
Leslie E. Compton
Summer Condarco
Laura Conely
ConocoPhillips
Allen Crosswell
Michael Curran
Adam Dempsey
Patti and Patrick Dennis*
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Nancy and Jack Dinerstein*
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DMMAC L.P.
Arthur M. Dowell
Down Hole Chemical
Bevin and Daniel Dubrowski
Frederick B. Dupre
Lisa and Lawrence Estes
Robert A. Estrada
Antonella Fassetta
Jimmy Ferguson
Susan Fernbach
Karen and Donald J. Fernbach, Jr.
Charles D. Fesmire
Robert N. Fielding
Rebecca Fieler*
Fifth Corner
David Finck
First Horizon
John W. Flournoy
Fluid Crane and Construction
Ian Foster
Ellie and Michael Francisco
Caton Frates Jr.
John J. Frautschi Family Foundation
French Cuff Boutique
Matteo Gasparini
Lotty Gautschi
Travis Gaynor
GeoSouthern Energy Corporation
James A. Gilligan
Glaser-Swift
Jacquelyn and James Goodwille Pierre*
Paul J. Goodwine
Martyn Goosen
Elizabeth Grace Liu
Randy Graves
Mark Griffith
Tami Grubb
Nina Hanks
Lisa A. Harris
Richard F. Harris
Scott Harrison
Helfman, Feldman & Wolf Family Foundation
Donna and Mike Hemmi
Steve Herm
Christian Hettick
Kristina Hill
HSI Energy
Jerry Holleman
Daniel J. Hollmann
Daniel Hopper
Dale Hosack
Houstonian Hotel, Club & Spa
Don Howard
Jo and Randy Howard*
Diana L. Humphrey
Scott Huntington
Huron Consulting Group
Invesco
J Squared Family Foundation
Craig Jarchow
Russell Jarrell
JBS Plumbing Services, Inc
JE Dunn Construction
Edwin J. Jennings
Michael V. Junot
Maddy and Ken Kades
The Joan and Marvin Kaplan Foundation
Martin A. Keller
Grace D. Kelly
Scott M. Kelm
Kennedy Financial Services, Inc.
Keystone Engineering
H. Lawson Kile
Kilgore Marine
Robert L. Kirk
KKR
Yolanda and Terry Klagmann
Carolyn L. Klevenhagen*
Michael Koby
Gyhan Kodsy
Kathleen Lancaster
Judd Langham
Joe A. Laughlin
Susan Lawhon
William G. Lee
Kai Y. Leong
Mimi M. Levine
Velva Levine
Logic Control Systems
Looper Goodwine P.C.
Corne Lottering
Lucido Group LLC.
Kenneth Lueckenhoff
Phil Lukefahr
Brooke and Brett Luz
Leslie Marik
Bruce Marteney
Scott Martin
Linda May
Jim McComas
Stephen G. McDonough
E Nick McGowen
McLean Partners, LLC
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Timothy E. McQuade
Jan and Oniel Mendenhall
MMR Constructors, Inc.
James Montero
Jorge D. Mota
MUFG Americas
Susan and Patrick Mulvey
Muse Search + Inspire
Nabors Corporate Services, Inc
Alexander Nadler

Goodness and Robert Nobinger
James H. Norman
Marguerite Ogata
Lauren Osterholt
William R. Padon
Karthik Panneerselvam
PetroLog
PHI Group, Inc.
PNC Financial Services Group
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